

Annual General Meeting 2025

PROVISION OF FACTORING SERVICES

Introduction

Members are asked to provide clear direction to the Committee on the future management of factoring services within the development. Throughout the year, there have been frequent complaints and concerns around the estate management, in particular, the work of the ground's contractors and inconsistent billing issues.

The Committee have worked alongside the current factor, Hacking & Paterson, to reduce these complaints. However, the Committee is seeking direction and clarity from members as to how to proceed in the following year.

Three options are presented for consideration:

1. **Remain with current factoring arrangements** with Hacking & Paterson as factor, and the existing grounds contractors, Clean Sweep and McDonald Brothers. The Committee will continue to manage owners' interests and ensure the best value for money and service outcome.
2. **Remain with current factoring arrangements but appoint new grounds contractors** in place of Clean Sweep and McDonald Brothers. Hacking & Paterson will remain as factor, but the Committee will ensure the grounds contract is reviewed with new providers.
3. **Investigate new factoring arrangements with an alternative factoring provider.** The Committee will seek quotes from alternative factors and contractors to address the concerns of owners and present options to members at a Special Meeting.

Voting

Members are asked to vote by choosing ONE of the presented options. Voting is online at www.brackenhillpark.org.uk/agm.

Thank you.

Brackenhill Park, Hamilton Owners' Association